



## Emergency Services Technician

### Position Description

**Reports to:** Superintendent

**Division/Department:** Service

**Supervises:** None

**Status:** Full Time, Non-Exempt

#### OVERVIEW

This position is responsible for providing initial site inspection, scoping the loss, securing work authorizations, and performing specified maintenance and restoration in compliance with IICRC standards. The Water Damage/Cleaning Crew Technician assists the ES Superintendent on all Water Damage claims, Carpet cleaning/Floor cleaning jobs and Fire & Smoke damage claims. They are on 24-hour emergency call status rotation (unless prior scheduling for being off-call).

#### RESPONSIBILITIES

- Physically fit with no health issues that would interfere with the physical demands and/or conditions with the work environments customary for this type of work.
- Provide initial site inspection
- Scope fire, wind, water and disaster related losses
- Secure the work authorization for the site
- Perform the applied structural drying per the IICRC standards
- Provide moisture mapping and documentation
- Conduct demolition after fire or flood
- Remove carpets, carpet pads, drywall, insulation etc... from job site
- Haul debris from job site to truck as well as moving customer's personal items away from work area
- Move dehumidifiers and fans to and from work site
- Drive and operate truck and machinery (Extraction machine, mop up pump, dehumidifiers etc...)
- Participate in 24 hour on call rotation and respond with a maximum sense of urgency
- Some (minimal) evening and weekend hours are necessary as the firm is a 24/7 disaster response company
- Physical demands regularly required include, but are not limited to:
  - Stand, walk, stoop, kneel, crouch, or crawl
  - Frequently lift and/or move objects up to 50 pounds
  - Occasionally lift and/or move objects weighing more than 100 pounds
- Performs other functionally related duties as assigned

*Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.*

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Emergency Services Technician      Date

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President      Date