

Franklin Tower Emergency Water Loss **CASE STUDY**

LOSS DETAILS

A leak was reported to be affecting multiple levels. C&C Complete Services identified the A/C pipe in suite 1100 as the water source. Effected areas:

- Suites 1100, 1010, 1000, 1030, 900, 800, 700, 600, 500, 400, 300, and 200
- 1st - 11th Floor Stairwells
- Mechanical rooms, janitors closets, men's restrooms and hallways on each of the 2nd-11th floors, first floor lobby area

Our team removed ceiling tiles and baseboards, and drilled holes for wall cavity drying.

JOB HIGHLIGHT

The emergency services call came in on Sunday, June 26 at 6:00 am. A mitigation crew arrived within 90 minutes.

Approximately 50% of the building incurred property damaged. Mitigation and repairs were completed within 2 weeks and 1 day.

Strong, daily communication between the property manager, chief engineer, mitigation team, and reconstruction staff led to the success of this job.

Our project managers worked well with the insurance adjustor, and provided thorough documentation in a timely manner. We also spent time assessing all affected areas walking with the adjustor.

THE C&C DIFFERENCE

Original Loss Date (Water Loss): 6/26/2022

Reconstruction Start Date: 7/7/2022

End Date: 7/11/2022

AT A GLANCE

Details

- Job Number: D22-0684-W
- Mitigation Project Manager: Brayan Bonilla, Phil Kerlew
- CS Estimator: Ray Walters
- Project Superintendent: Robert Castillo
- Project coordinators: - Nicholle Mitchell and Heather Keyser
- Adjusting Consultant: Casey Williams with Crawford and Company

Total Cost: \$534,065.98

